A Brief Glossary of Terms Used in Dr. Jenny Mladenovic’s Medical Education Grand Rounds Presentation, October 29, 2004

Patient care should be (STEEPE)
- Safe
- Timely
- Efficient
- Effective
- Patient-Centered
- Equitable

PDSA cycle stands for Plan, Do, Study, Act - the cycle of performance improvement.

FEMA stands for “failure effects modes analysis”, a method to determine potential points of failure in a system of care.