

**A Brief Glossary of Terms Used in Dr. Jenny Mladenovic's Medical Education Grand Rounds
Presentation, October 29, 2004**

Patient care should be (STEEPE)

Safe

Timely

Efficient

Effective

Patient-Centered

Equitable

PDSA cycle stands for Plan, Do, Study, Act - the cycle of performance improvement.

FEMA stands for "failure effects modes analysis", a method to determine potential points of failure in a system of care